

FUNCTIONS OF THE NATIONAL ANTI-TRAFFICKING HELPLINE FOR VICTIMS OF TRAFFICKING AND/OR SEVERE EXPLOITATION:

- Responding to phone calls from across Italy;
- Filtering relevant phone calls;
- Providing information on current legislation on immigration and trafficking, on the possibilities of escaping from the conditions of coercion and severe exploitation and accepting any requests for help;
- Transferring relevant calls to the Anti-trafficking Projects who are in charge of implementing the identification, assistance and social integration programmes- based on the geographical area of the caller;
- Advising professionals from institutions or the private social sector who work in direct contact with victims of trafficking;
- Assisting colleagues who work in the national anti-trafficking network to transfer victims between reception services;
- Promoting the anti-trafficking helpline and raising awareness on the issue of trafficking, also through social media platforms;
- Managing and providing daily updates on the multilingual website www.osservatoriointerventitratta.it;
- Organising meetings, training sessions and workshops within the national anti-trafficking system to ensure continuous professional development and for staff to keep up to date with new and emerging trafficking trends.



MORE INFORMATION

www.osservatoriointerventitratta.it



numeroverde@numeroverdeantitratta.org



www.facebook.com/NVAntitratta/



numero verde antitratta



ilnumeroverde

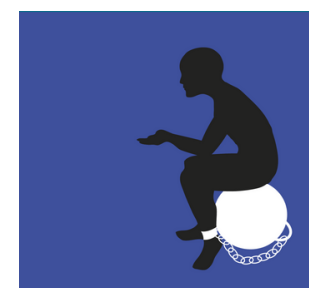


@antitratta

Telephone
Number



REGIONE DEL VENETO



NATIONAL ANTI-TRAFFICKING HELPLINE FOR VICTIMS OF TRAFFICKING AND/OR SEVERE EXPLOITATION

ANTITRAFFICKING TOLL FREE NUMBER
800 290290
FREE - ANONYMOUS - H24



342 7754946

ALTERNATIVE MOBILE
NUMBER/WHATSAPP. CALL COSTS APPLY

“Trafficking in human beings constitutes a violation of human rights and an offense to the dignity and to the integrity of the human being”

Council of Europe Convention against Trafficking



THE HELPLINE 800 290 290

The helpline (free of charge) was established by the **Presidency of the Council of Ministers - Department for Equal Opportunities**.

Trafficking of human beings means the transfer or transportation of people through the use of **force or deception**, for the purposes of **sexual and labour exploitation, illegal economies, begging or organ trafficking**.

Victims of trafficking and/or severe exploitation can have access to the **Single programme for emergence, assistance and social integration**, which is financed by the Department for Equal Opportunities Presidency of the Council of Ministers. Each Anti-trafficking Project consists of a **network** of organisations that perform:

- Outreach activities with populations at risk of exploitation, aimed at protecting the health and the emergence of potential victims of trafficking and/or severe exploitation;

- Actions that identify the victim of trafficking and/or severe exploitation adopting a multi-agency proactive approach alongside Territorial Commissions for the Recognition of International protection;

- Immediate protection and first assistance for victims of trafficking and/or severe exploitation, including prompt reception, health care and legal protection in accordance with the provisions of Article 13 of Law No. 228/2003;

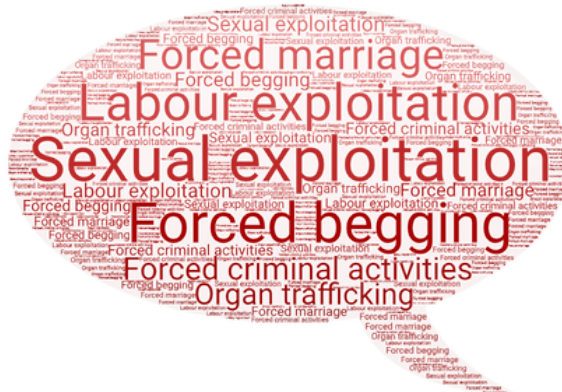
- Assistance with obtaining a residence permit ex-Art. 18 of Legislative Decree No. 286/98;

- Activities to promote the social and labour integration of the victims and facilitate their journey towards an independent life in Italy.

The helpline was set up in 2000 and is managed by the **Veneto Region**.

The helpline is primarily for **victims of trafficking/severe exploitation** but is also open to the wider public and anyone who may come into contact with a potential victim such as:

- » Institutions;
- » Public and private bodies;
- » Police
- » Private citizens;



The anti-trafficking helpline is **active 24/7** and **consists of a team of multi- professional operators** who can communicate in **various languages** with victims of trafficking as well as provide information to those who contact the helpline.

The team manage the telephone requests and provide support in the following languages:

- Albanian
- Arabic
- Bengali
- Belarusian
- Bulgarian
- Chinese
- French
- English
- Moldovan
- Nigerian
- Portuguese
- Romanian
- Russian
- Serbo Croatian
- Spanish
- Ukrainian
- Urdu



SCAN TO
TRANSLATE

